ELUMA NEWS March 2023 WWW.LUMAPM.COM



Happy Anniversary							
JIM MATTINGLY	03-01-84	JENNIFER GRABHAM	03-22-21				
BLAINE MARTINEZ	03-12-87	CARLOS CASTILLO	03-30-21				
SHERRY JORDAN	03-24-03	DIAMOND DOUGLAS	03-07-22				
Eric Mensing	03-13-09	ANTONIO POZOS	03-07-22				
Rodolfo Oliva 🛛 🔭 🔭	03-14-12	Katarina Vanderploeg 🕴	03-07-22				
JulieAnn Junge	03-22-13	John Hoquist 🛛 🔍	03-14-22				
Wilson Maldonado Ostolaza	03-01-18	ERIK WESTBROOK	03-21-22				

Happy Birthday!

MELISA AYCOCK March 2nd

STACI CAMARILLO March 2nd

ADALBERTO ALVAREZ-VELEZ March 3rd

SANDRA RAY March 11th

NYRE PHILLIPS March 13th DARELLE WARE March 15th

CHARLES HOWARD March 17th

MEGAN JOHNSON March 17th

> JOSE LOPEZ March 18th

ASHLEY ROACH March 18th KATARINA VANDERPLOEG March 18th

MATTHEW SCOGGINS March 22nd

KIAN MCGLOTHERN March 26th

> CHRISTIAN AVILA MEZA March 29th

ESTHER TORRES March 31st

WHAT'S HAPPENING **IN MARCH:**

Happy Saint Patrick's Dayl

MARCH 1 – OME Due **MARCH 4 –** Assistant Manager Weekend / Friendly Reminders MARCH 6 – 3 day/30 day Notices MARCH 7 – Update Employee Address Changes in Paycom

MARCH 9 – Market Survey Due / Payroll Due / Update Yardi Comp Survey

MARCH 10 – Delg. Report Due / **File Evictions**

MARCH 12 – Daylight Savings Time – Spring Forward

MARCH 13 – Personal Contact for March Expirations

MARCH 14 – Supplemental Supply Order / 45-day Notice for April Expirations

BRZ

Bryanna Gibson

Maintenance Tech

MARCH 15 – Monthly Management Plan / Submit RCF Changes / 75-day Notice for May Expirations

MARCH 16 – Leasing Breakfast Club

MARCH 17 – Assistant Mgr. Breakfast Club

MARCH 21 – Update Delg. Report / Service Manager Breakfast Club

MARCH 22 – AMF Done

MARCH 23 – Close A/P / Payroll Due / Update Yardi Comp Survey

MARCH 25 – LUMA ANNUAL AWARDS BANQUET - BRING THE FAMILY!

MARCH 28 – Update Delg. Report / Primary Supply Order

MARCH 30 - Personal Contact for April Expirations / Manager Breakfast Club

MARCH 31 – Send Collection Files to Collection Agency

Hobbies & Interests – Drawing

Place of birth - Oregon

Favorite Song - "Lost Me" By: GIVEON

Favorite Restaurant – Texas Roadhouse

What did you do on your last vacation? I went to Houston.

What would you do if you won the lottery? Buy a whole bunch of businesses.

С Nickname – Bree E

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Children/Ages - 3-year-old son

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Sergio De La Pena Zuniga Rehab Technician

KXS

Nickname – Checo

Significant Other - Alicia

Children – Sergio Jr. (28 yrs.)

Hobbies & Interests – Music & Walking

Place of birth – Monterrey, Mexico

Favorite Song – "Titanium"

Favorite Restaurant – Cheesecake Factory

What did you do on your last vacation? Relaxed.

What would you do if you won the lottery? Supply for my family and bless others with that money.



LUC/AUX Crew

Nathan Ulbrich Construction Laborer

Significant Other – Engaged October 2022 to Zoe

Hobbies & Interests – Listening to music, Gambling, Cars/Trucks

Place of birth – Montgomery, AL

Favorite Song – "No Role Modelz" By: J Cole

Favorite Food - Pizza

What did you do on your last vacation? Went to Fredericksburg.

What would you do if you won the lottery? Donate half to charity and invest in property.



Andrew Green

HLF

Rehab Technician

Significant Other - Jasmine

Children/Ages - 2 Girls

Hobbies & Interests - Basketball and hanging out with the kids

Place of birth – California

Favorite Song - "Tadow" By: Masego

Favorite Restaurant – Pappadeaux

What did you do on your last vacation? Went to Las Vegas, Nevada.

What would you do if you won the lottery? Continue working part time.



LMR

Shatovia Bryant Assistant Manager

Nickname – Tovia

Children – Alicia

Hobbies & Interests – Reading & Restaurant/Wine Tours

Place of birth – Dallas, TX

Favorite Musician – Beyonce

Favorite Food - Seafood

What did you do on your last vacation? Relaxed on the beach.

What would you do if you won the lottery? Not tell anybody!

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WLH

Anastacia Camarillo Property Manager

Nickname – Staci

Significant Other – MJ

Children – 2 boys, Isaiah (16) & Jonathan (12). Both very different in their own ways but are the loves of my life!

Hobbies & Interests – Anything outside! I love sports of all kinds and am a HUGE Dallas Cowboys fan!!

Place of birth – Born & raised in Dallas, TX

Favorite Music – I am a huge music lover of all kinds!

Favorite Food – Mexican food

What did you do on your last vacation? Relaxed.

What would you do if you won the lottery? Buy a big, beautiful house in the country with lots of horses!



WLH

Yvette Reyes Assistant Manager

Children – Emma Rose (6)

Hobbies & Interests – Dancing, Hiking, and Movies

Place of birth – Dallas, TX

Favorite Music - Love all kinds of music!

Favorite Food – Mexican Food

What did you do on your last vacation? Celebrated my dad's 50th birthday.

What would you do if you won the lottery? Keep working while arriving in a corvette and travel!



Welcome

BACK! MHT

> **Monica Rowlett** Property Manager

Nickname – Neka

Children - Montrell, Breylon, Daylon, Dane Jr. & Aubree

Spouse – Dane Rowlett

Hobbies & Interests - Football, Bingo, and all things gambling.

Place of birth – Dallas, TX

Favorite Music – Anything good!

Favorite Food – Shellfish

What did you do on your last vacation? Went to Panama City, Panama.

What would you do if you won the lottery? Become a professional gambler.

Don't forget! If you refer someone for one of our open positions, you will receive \$1000 for each referral that is hired (\$500 for part time employees)!

Visit WorkAtLumaResidential.com to view the openings.

and then give your friends a call!

Some of LUMA's Good Luck Charms



Way to Go Jesse!

Guadalupe "Jesse" Ortiz at The Brazos has been promoted from Maintenance Tech to Service Tech. Jesse joined us in July 2021 with several years doing make readies. He has grown in his role assisting the BRZ team with anything asked of him and a true team player.



"Chelsea continues to use her excellent critical skills, professional experience, and personal qualities to deliver spectacular results in her various roles with LUMA. The apartment business has been an ever changing and evolving landscape; Chelsea has been able to adjust to the changes and has continued to grow with it. Congratulations Chelsea, there is no doubt you will be a great asset to Bardin Oaks!"

> - Georgina Juarez Operations Manager



Georgina joined LUMA in 2015 and has been on an uphill journey since. From Leasing to Assistant Manager, to Property Manager, to Senior Property Manager, and then to LUMA's first ever EXECUTIVE Property Manager, she has done it all! She is detail oriented, determined, and eager to learn. We are excited to see you open this new chapter.

Congratulations Georgina!

Operations Support Manager



"I started as Kieran's P2P when she joined LUMA in June 2021. Just a few months later, I had the privilege of becoming her property manager and I truly could not ask for a better teammate. Kieran is quick to learn and does everything asked of her with no hesitation. Kieran is always so full of light and life and brings so much joy to our entire team here at Copper Hill. She is one of the most kind and genuine humans I have had the pleasure of knowing. She is more than deserving of this promotion."

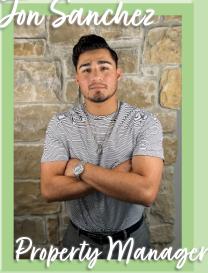
> - Megan Johnson, сам СРН Property Manager



Jon began his career with LUMA in April 2020, at the height of the pandemic as a Leasing Consultant at Somerset in Lewisville (which we later sold in 2021). After eight months with LUMA he was promoted to Assistant Manager at Pace's Crossing in December 2020. Jon later transferred to The Brazos in June 2021 as the AM. Jon came to us with experience from the El Paso market, where he had worked 2 years prior in the industry.

Jon's TikTok videos made an impression. They were so creative, and he won several contests we were running at the time. Jon obtained his CAM not too long ago and serves on the AAGD Education Committee. Jon was also nominated last year as Assistant Manager of the Year for the AAGD Sapphire Awards.

Way to go Jon!!





"Kim has been promoted to Accounting Manager! Kim is also celebrating her 30th anniversary this year! She is always eager to help and teach others and will be a wonderful Manager. I am excited to see how she has grown in the time I've been here and I'm so thankful to have her on our team! She is an asset to the accounting team and LUMA! Congratulations Kim on your promotion!!"

> - Jennifer Grabham Vice President of Accounting



The Dallas Morning News revealed the Top Workplaces USA Awards and we are so excited to share that for the first time ever, LUMA Residential was named a <u>Top</u> <u>Workplace for 2023</u>, being selected based on our employee reviews from the thousands of employers who achieved local recognition from across the country!

INFO & RESOURCES

AYCOM

YOU CAN ACCESS YOUR PERSONAL EMPLOYMENT INFO INCLUDING VIEWING YOUR VACATION TIME BALANCE AND EVEN PRINTING YOUR PAYSTUB THROUGH PAYCOM. IF YOU HAVE ANY QUESTIONS, PLEASE UTILIZE THE HELP SECTION IN THE PAYCOM SYSTEM OR CONTACT SHETERA VANSCHEPEN.

> TO MAKE CHANGES OR LEARN MORE: FIDELITY NETBENEFITS AT <u>WWW.401K.COM</u> RETIREMENT BENEFITS LINE AT 1-800-835-5097

OTAL IT

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TOTAL IT - YOUR FIRST STOP FOR NETWORK, HARDWARE, AND GENERAL SOFTWARE ISSUES HELP FOR YOUR ISSUE IS JUST A PHONE CALL OR EMAIL AWAY AT <u>HELP@TOTALIT.COM</u> OR 972-383-7330 THEY CAN EVEN HELP IF YOU HAVE ISSUES WITH YOUR PERSONAL MOBILE DEVICE!

MEMBER ASSISTANCE PROGRAM For access to MAP services, such as a referral to counseling, legal, credit and debt consulting services, and much more, please use the contact information below:

Access your MAP benefit today. Call 1-877-660-3806, TTY 711, for personal and confidential assistance. Translators are available for non-English speakers.

VISIT LIVEANDWORKWELL.COM

THERE ARE **2** WAYS TO ACCESS:

- Sign in using your HealthSafe ID to securely access your personal benefit information.
- Enter anonymously using access code FP3EAP.

alight

JOE BONHAM - YOUR HEALTH PRO JOE.BONHAM@ALIGHT.COM 800-513-1667

PS iSí, HABLAMOS ESPAÑOL TAMBIÉN! HEALTHPRO.ESPANOL@ALIGHT.COM

YOUR HEALTH PRO CAN HELP YOU FIND IN-NETWORK DOCTORS TO FIT YOUR BUDGET AND NEEDS.

I can help you locate doctors in your area and in your network, just reply to this email. Remember to include your zip code, the type of specialist you're looking for and/or the physicians you're interested in.

CONNECT WITH YOUR HEALTH PRO!

RELIANT DISCOUNT FOR LUMA

As an employee of Luma Residential, you qualify for a special discount when you enroll in Reliant Paperless Billing with any Reliant electricity plan. We're pleased to team with Reliant to bring you this exclusive Client Employee Program offer.

When you register for the Reliant Client Employee Program and sign up for Paperless Billing, you'll enjoy many benefits.

- Choose a plan that fits your needs the Paperless Billing discount applies to any Reliant Plan
 - Get a 5% monthly discount on your bill, for the electricity you use with Reliant Paperless Billings
 - Enjoy the convenience of Paperless Billing

NEW CUSTOMERS

- 1. VISIT RELIANT.COM OR CALL 1-866-RELIANT.
- 2. CHOOSE A PLAN THAT WORKS FOR YOU AND SIGN UP FOR IT – ALL RELIANT PLANS ARE ELIGIBLE FOR THE DISCOUNT
- 3. ONCE YOU'RE SIGNED UP, OBTAIN YOUR RELIANT ACCOUNT NUMBER FROM YOUR ENROLLMENT CONFIRMATION AND YOUR ESID (WHICH IDENTIFIES YOUR METER) FROM YOUR PREVIOUS PROVIDER'S BILL.
- 4. FOLLOW THE STEPS LISTED UNDER "EXISTING CUSTOMERS" TO COMPLETE REGISTRATION FOR THE PROGRAM.

EXISTING CUSTOMERS

MAKE SURE TO HAVE A COPY OF YOUR CURRENT BILL TO PROVIDE REQUESTED INFORMATION REGARDING YOUR ACCOUNT.

- 1. VISIT
- HTTPS://WWW.RELIANTCEP.COM/LOGIN/ 2. ENTER YOUR COMPANY PASSWORD
- L5C2CEP
- 3. PROVIDE THE REQUESTED ACCOUNT INFORMATION FROM YOUR BILL.
- 4. BE SURE TO SIGN UP FOR RELIANT PAPERLESS BILLING TO COMPLETE THE REGISTRATION PROCESS BY VISITING RELIANT.COM/PAPERLESS.

Vacation Calendar March 2023

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			01 ARMSTRONG, ADRIANE C Status - Active 8.00 - VACATION HARRELL, EDWARD Status - Active 8.00 - VACATION COREAS, JOEL Status - Active 8.00 - VACATION NIETO, BRYAN CHRISTOPHER Status - Active 8.00 - VACATION	02 HARRELL, EDWARD Status - Active 8.00 - VACATION GODEK, JAMIE Status - Active 8.00 - VACATION	03 MARTINEZ, BLAINE Status - Active 8.00 - VACATION WENGERT, CHRISTOPHER Status - Active 8.00 - VACATION OWEN, CHRIS LE Status - Active 8.00 - VACATION HARRELL, EDWARD Status - Active 8.00 - VACATION GODEK, JAMIE Status - Active 8.00 - VACATION KASSISSE, VIVIAN Status - Active 8.00 - VACATION	04
05	06 WENGERT, CHRISTOPHER Status - Active 8.00 - VACATION ARMSTRONG, ADRIANE C Status - Active 8.00 - VACATION FARIAS, ANDREW Status - Active 8.00 - VACATION FARIAS, VICENTE Status - Active 8.00 - VACATION GODEK, JAMIE Status - Active 8.00 - VACATION	07 WENGERT, CHRISTOPHER Status - Active 8.00 - VACATION ARMSTRONG, ADRIANE C Status - Active 8.00 - VACATION FARIAS, ANDREW Status - Active 8.00 - VACATION FARIAS, VICENTE Status - Active 8.00 - VACATION	08 ARMSTRONG, ADRIANE C Status - Active 8.00 - VACATION FARIAS, ANDREW Status - Active 8.00 - VACATION FARIAS, VICENTE Status - Active 8.00 - VACATION	09 FARIAS, ANDREW Status - Active 8.00 - VACATION FARIAS, VICENTE Status - Active 8.00 - VACATION MANUEL, OSCAR Status - Active 8.00 - VACATION	10 RAY, SANDRA LYNN Status - Active 4.00 - BIRTHDAY HAMRICK, CHRISTOPHER Status - Active 8.00 - VACATION HAMRICK, ALLISON D Status - Active 8.00 - VACATION MARTINEZ, BLAINE Status - Active 8.00 - VACATION FARIAS, ANDREW Status - Active 8.00 - VACATION FARIAS, VICENTE Status - Active 8.00 - VACATION MANUEL, OSCAR Status - Active 8.00 - VACATION	11

Vacation Calendar March 2023

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
12	13	14	15	16	17	18
	DECARLO, KRISTI Status - Active 8.00 - VACATION TORRES, ENOE Status - Active 8.00 - VACATION HAMRICK, CHRISTOPHER Status - Active 8.00 - VACATION HAMRICK, ALLISON D Status - Active 8.00 - VACATION JOHNSON, CHELSEY M Status - Active 8.00 - VACATION MARTINEZ, BLAINE Status - Active 8.00 - VACATION RIVERA, SHELBI Status - Active 8.00 - VACATION Status - Active 8.00 - VACATION MCLUNG, JIMMY E Status - Active 8.00 - VACATION MCLLUNG, JIMMY E Status - Active 8.00 - VACATION MANUEL, OSCAR Status - Active 8.00 - VACATION MANUEL, OSCAR Status - Active 8.00 - VACATION ECHEVARRIA, RAUL Status - Active 8.00 - VACATION	DECARLO, KRISTI Status - Active 8.00 - VACATION TORRES, ENOE Status - Active 8.00 - VACATION ACOSTA JR, JOSE Status - Active 8.00 - VACATION HAMRICK, CHRISTOPHER Status - Active 8.00 - VACATION HAMRICK, ALLISON D Status - Active 8.00 - VACATION RIVERA, SHELBI Status - Active 8.00 - VACATION JOHNSON, KORBEN Status - Active 8.00 - VACATION MCCLUNG, JIMMY E Status - Active 8.00 - VACATION MCCLUNG, JIMMY E Status - Active 8.00 - VACATION ORTEGA, BRANDON Status - Active 8.00 - VACATION ECHEVARRIA, RAUL Status - Active 8.00 - VACATION MANUEL, OSCAR Status - Active 8.00 - VACATION	DECARLO, KRISTI Status - Active 8.00 - VACATION TORRES, ENOE Status - Active 8.00 - VACATION ACOSTA JR, JOSE Status - Active 8.00 - VACATION HAMRICK, CHRISTOPHER Status - Active 8.00 - VACATION HAMRICK, ALLISON D Status - Active 8.00 - VACATION LOPEZ, JOSE L Status - Active 8.00 - VACATION RIVERA, SHELBI Status - Active 8.00 - VACATION Status - Active 8.00 - VACATION JOHNSON, KORBEN Status - Active 8.00 - VACATION MCCLUNG, JIMMY E Status - Active 8.00 - VACATION ORTEGA, BRANDON Status - Active 8.00 - VACATION CHEVARIA, RAUL Status - Active 8.00 - VACATION Status - Active 8.00 - VACATION CREGA, BRANDON Status - Active 8.00 - VACATION Status - Active 8.00 - VACATION	DECARLO, KRISTI Status - Active 8.00 - VACATION TORRES, ENOE Status - Active 8.00 - VACATION ACOSTA JR, JOSE Status - Active 8.00 - VACATION HAMRICK, CHRISTOPHER Status - Active 8.00 - VACATION HAMRICK, ALLISON D Status - Active 8.00 - VACATION LOPEZ, JOSE L Status - Active 8.00 - VACATION RIVERA, SHELBI Status - Active 8.00 - VACATION RIVERA, SHELBI Status - Active 8.00 - VACATION JOHNSON, KORBEN Status - Active 8.00 - VACATION BREESE, DANDI Status - Active 8.00 - VACATION ISIBOR, KASUNDRA Status - Active 8.00 - VACATION ORTEGA, BRANDON Status - Active 8.00 - VACATION ECHEVARRIA, RAUL Status - Active 8.00 - VACATION VOUNG, KELLY L Status - Active 8.00 - VACATION	LOPEZ, JOSE L Status - Active 4.00 - BIRTHDAY DECARLO, KRISTI Status - Active 8.00 - VACATION TORRES, ENOE Status - Active 8.00 - VACATION ACOSTA JR, JOSE Status - Active 8.00 - VACATION HAMRICK, CHRISTOPHER Status - Active 8.00 - VACATION LOPEZ, JOSE L Status - Active 4.00 - VACATION RIVERA, SHELBI Status - Active 8.00 - VACATION RIVERA, SHELBI Status - Active 8.00 - VACATION JOHNSON, KORBEN Status - Active 8.00 - VACATION BREESE, DANDI Status - Active 8.00 - VACATION BREESE, DANDI Status - Active 8.00 - VACATION ISIBOR, KASUNDRA Status - Active 8.00 - VACATION ORTEGA, BRANDON Status - Active 8.00 - VACATION ECHEVARRIA, RAUL Status - Active 8.00 - VACATION SANCHEZ, JONATHAN ISAAC Status - Active 8.00 - VACATION	

Vacation Calendar March 2023

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
19	20	21	22	23	24	25
	ACOSTA JR, JOSE Status - Active 8.00 - VACATION LOPEZ, JOSE L Status - Active 8.00 - VACATION BREESE, DANDI Status - Active 8.00 - VACATION ORTEGA, BRANDON Status - Active 8.00 - VACATION TORRES, ENOE Status - Active 8.00 - VACATION	VANDERPLOEG, KATARINA MICHELLE Status - Active 4.00 - BIRTHDAY ACOSTA JR, JOSE Status - Active 8.00 - VACATION	ACOSTA JR, JOSE Status - Active 8.00 - VACATION	TIJERINA JR., GUADALUPE Status - Active 8.00 - VACATION HOQUIST, JOHN Status - Active 8.00 - VACATION	KOOP, LYLE Status - Active 8.00 - VACATION TIJERINA JR., GUADALUPE Status - Active 8.00 - VACATION HOQUIST, JOHN Status - Active 8.00 - VACATION	
26	27 KOOP, LYLE Status - Active 8.00 - VACATION	28	29	30 SANCHEZ, JONATHAN ISAAC Status - Active 8.00 - VACATION BABINEAUX, EBONY Status - Active 8.00 - VACATION BABINEAUX-JOHNSON, MAHAGONI MICHELLE Status - Active 8.00 - VACATION	31 SANCHEZ, JONATHAN ISAAC Status - Active 8.00 - VACATION TORRES, ENOE Status - Active 8.00 - VACATION BABINEAUX, EBONY Status - Active 8.00 - VACATION ALLEN, MELANIE Status - Active 8.00 - VACATION BABINEAUX-JOHNSON, MAHAGONI MICHELLE Status - Active 8.00 - VACATION	

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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Feb 26	27	28	Mar 1 OME due 5:30pm Close leasing week	2	3	4 Asst Mgr weekend Friendly reminders
5	6 3 day/30 day notices 10:00am Staff meeting	7 8:00am Update Emp Address Changes in Paycom	8 5:30pm Close leasing week	9 Market Survey due 8:30am Payroll due 10:00am Update Yardi comp survey	10 Delinquency Report due File evictions	11
12 Daylight Savings Time - Spring Forward	13 8:00am Personal contact for March expirations	14 8:00am 45-day notice for April expirations 9:30am Supplemental Supply order	15 Monthly Mgmt Plan 8:00am 75-day notice for May expirations 5:30pm Close leasing week	16 9:00am Leasing Brkfst club	17 9:00am Asst Mgr Breakfast Club	18
19	20 10:00am Staff meeting	21 Update Delq Report 9:00am SM Bkfst Club	22 3:00pm AME Done 5:30pm Close leasing week	23 8:30am Payroll due & Close A/P 10:00am Update Yardi comp survey	24	25 2:00pm LUMA Residential Awards banquet - Family year (The Empire Room (1225 N Riverfront Blvd, Dallas,
26	27	28 Update Delq Report 9:30am Primary supply order	29 5:30pm Close leasing week	30 8:00am Personal contact for April expirations 9:00am Mgr Brkfst club	31 10:00am Send collection files to collection agency	Apr 1